


Claims Progress


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UNEMPLOYMENT CLAIMS PROGRESS


AS OF 6/12/2020

486,700 Claims* received between March 15 and June 6 


98% Initial regular UI claims processed to date 

9,205 Initial regular UI claims remaining to be processed 


97% Claims processed since Project Focus 100 began May 29 
Remaining initial regular UI claims on May 29 = 38,000. Of those:
Processed as of June 11 = 36,800
Remaining as of June 11 = 1,200

\$1.5 BILLION Benefits paid to Oregonians March 16-June 8 
CARES Act extra \$600/week = \$547 million
PUA = \$69 million
Work Share = \$21.5 million
All other UI programs = \$833 million

123% Increase in phone calls answered after Project Focus 100 launch 
May 28 = 524 calls answered
June 11 = 1,173 calls answered

102 minutes Average call wait time on June 11 

600% Increase in staffing between March 15 and June 2 
March 15: 100 employees processing UI claims
June 2: 700 employees processing UI claims

14.2% April Oregon unemployment rate 

Project Focus 100

Goal: to process 100 percent of the 38,000 claim backlog and get Oregonians the relief they need.

Strategies:

1. Continue surge hiring
2. Further focus our experienced professionals on the oldest and most complex claims from May 29 to June 12
3. Temporarily reassign job center employees to take incoming calls to help resolve questions in all languages
4. Increase proactive contact and communication to let Oregonians know where their claims are in the system and to solve problems.
5. Use technology to close gaps and improve service

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266,600

Number of jobs lost in Oregon in March and April 2020



Ika kopwe tingor emon epwe kekker sefanuk non (fosun Chuuk)

Eböök jiban kin Kajin Majol

ຮັບການຊ່ວຍເຫຼືອເປັນພາສາລາວ

Ku hel caawin Soomaali ahaan

* Includes initial, reopened, additional, and Work Share claims. Does not include Pandemic Unemployment Assistance (PUA) or Trade Act Program claims.

Initial claim = unemployment insurance (UI) claim from a person who has not filed for UI benefits in the past year.
 Reopened claim = UI claim from a person who filed a claim in the past year, became unable to look for work, then began looking for work again.
 Additional claim = UI claim from a person who filed a claim in the past year, got a job, then lost their job.
 Work Share, PUA, and the Trade Act Program are specific unemployment insurance programs.

govstatus.egov.com/ORUnemployment_COVID19

i Situation in the U.S. and Globally

The Centers for Disease Control and Prevention (CDC) leads the U.S. response. The World Health Organization (WHO) guides the global response.

[Information from CDC](#)

[Information from WHO](#)

👥 Resources for the Community

Individuals and Families



Discrimination and Stigma



Early Child Care, Schools and Higher Education



Food Service



Guidance on Governor Brown's Executive Order 20-07

- [Executive Order 20-07](#)
- [COVID-19 Q & A for Food, Pool and Lodging Facilities](#)
- [COVID-19 Guidance Memo for Local Public Health Authorities](#)

Cleaning Tips for Restaurants, Food Carts and other Food Service Operations

English

Español / Spanish

اللغة العربية / Arabic

简体中文 / Simplified Chinese

繁體中文 / Traditional Chinese

Lus Hmoob / Hmong

Kajin Majol / Marshallese

Русский / Russian

Af Soomaali / Somali

Tiếng Việt / Vietnamese

- [Need Food Oregon](#)

Resources from Oregon Department of Agriculture

- [Disinfectants to help prevent the spread of COVID-19 on food contact surfaces](#)

Home Care Workers



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