

Claims Progress

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State of Oregon
Employment Department

UNEMPLOYMENT CLAIMS PROGRESS

AS OF 6/17/2020

Regular Unemployment Claims Progress

Total number of claims* received between March 15 and June 6: **486,700**

-Comparison to previous time last year: **34,600**

Claims processed to date: **99%**

Claims remaining to be processed: **2,010**

Claims processed since Project Focus 100 Began May 29:

-Processed as of June 16: **37,450**

-Remaining as of June 16: **550**



Pandemic Unemployment Assistance (PUA) Claims Progress

Total number of claims received: **97,000**

Amount of benefits paid: **\$90 million**

Claims entered in system: **24,000**

Number of claims paid: **16,800**

Unprocessed claims: **70,000**



\$1.7
BILLION

Benefits paid to Oregonians March 16-June 12

CAREs Act extra \$600/week = \$689 million

PUA = \$50 million

Work Share = \$27 million

REUC = \$29 million

All other UI programs = \$889 million



89
minutes

Average call wait time on June 16



167%

Increase in phone calls answered after
Project Focus 100 launch

May 28 = 524 calls answered
June 16 = 1,401 calls answered



600%

Increase in staffing between March 15 and June 2

March 15: 100 employees processing UI claims
June 2: 700 employees processing UI claims



243,500

Number of jobs lost in Oregon
since February 2020



14.2%

May 2020 Oregon unemployment rate



*Includes initial, reopened, additional, and Work Share claims. Does not include Pandemic Unemployment Assistance (PUA) or Trade Act Program claims.

Initial claim = unemployment insurance (UI) claim from a person who has not filed for UI benefits in the past year.
Reopened claim = UI claim from a person who filed a claim in the past year, became unable to look for work, then began looking for work again.
Additional claim = UI claim from a person who filed a claim in the past year, got a job, then lost that job.
Work Share, PUA, and the Trade Act Program are specific unemployment insurance programs.

govstatus.egov.com/ORUnemployment_COVID19

Project Focus 100

Goal: to process 100 percent of the 38,000 claim backlog and get Oregonians the relief they need.

Strategies:

1. Continue surge hiring
2. Further focus our experienced professionals on the oldest and most complex claims from May 29 to June 12
3. Temporarily reassign job center employees to take incoming calls to help resolve questions in all languages
4. Increase proactive contact and communication to let Oregonians know where their claims are in the system and to solve problems.
5. Use technology to close gaps and improve service

Obtenga ayuda en español

获得普通话协助

Получение справочной информации
на русском языке

Nhận trợ giúp ở Việt Nam

Obțineți ajutor în limba română

Tau txais kev pab ua lus Hmoob

រកជំនួយជាភាសាខ្មែរ

Heuc tengx faan gornv benx mienh
waac

한국어로 도움 요청

تلقى المساعدة باللغة العربية

به فارسی کمک بگیرید

Ika kopwe tingor emon epwe kekker sefanuk non (fosun Chuuk)

Ebök jiban kin Kajin Majol

ຮັບການຊ່ວຍເຫຼືອເປັນພາສາລາວ

Ku hel caawin Soomaali ahaan

Situation in the U.S. and Globally

The Centers for Disease Control and Prevention (CDC) leads the U.S. response. The World Health Organization (WHO) guides the global response.

 Information from CDC

 Information from WHO

Resources for the Community

Individuals and Families



Discrimination and Stigma



Early Child Care, Schools and Higher Education



Food Service



Guidance on Governor Brown's Executive Order 20-07

- [Executive Order 20-07](#)
- [COVID-19 Q & A for Food, Pool and Lodging Facilities](#)
- [COVID-19 Guidance Memo for Local Public Health Authorities](#)

Cleaning Tips for Restaurants, Food Carts and other Food Service Operations

English

Español / Spanish

اللغة العربية / Arabic

简体中文 / Simplified Chinese

繁體中文 / Traditional Chinese

Lus Hmoob / Hmong

Kajin Majol / Marshallese

Русский / Russian

Af Soomaali / Somali

Tiếng Việt / Vietnamese

- [Need Food Oregon](#)

Resources from Oregon Department of Agriculture

- [Disinfectants to help prevent the spread of COVID-19 on food contact surfaces](#)

Home Care Workers



Updated on June 17th, 2020 03:07PM