

UNEMPLOYMENT CLAIMS PROGRESS

AS OF 8/3/2020

Regular Unemployment Claims Progress

Total number of claims received between March 15 and July 18:
533,300

-Comparison to previous time last year: **54,300**

Total number of people paid: **300,800**

Claims processed to date: **99%**

Claims remaining to be processed: **1,010**

Percent of claims processed since Project Focus 100 Began
May 29: **100%**



Pandemic Unemployment Assistance (PUA) Claims Progress

Total number of claims received: **111,680**

Claims entered in system: **75,338**

Number of people paid: **29,404**

FOCUS PUA number of claims at start: **70,000**

Number of claims processed (week of July 19 - 25):

21,466

Remaining claims to be processed by August 8: **19,016**



Note: Updated weekly on Wednesdays

**\$3.4
BILLION**

Benefits paid to Oregonians March 15-July 25

Regular Unemployment = \$1.1 billion
CARES Act extra \$500/week = \$2.2 billion
PUA = \$65 million (without FPUC)
Work Share = \$36 million
PEUC = \$37 million



**52
MINUTES**

Average call wait time** on July 31 on regular
unemployment and PUA hotlines



316%

Increase in phone calls answered after
Project Focus 100 launch

May 28 = 524 calls answered
July 31 = 2,182 calls answered



950%

Increase in OED staff between March 15 and July 21

March 15: 100 employees processing unemployment claims
July 21: 1,050 employees processing unemployment claims



11.2%

June 2020 Oregon unemployment rate



**Initial claim = unemployment insurance (UI) claim from a person who has not filed for UI benefits in the past year.
Reopened claim = UI claim from a person who filed a claim in the past year, became unable to look for work, then began
looking for work again.

Additional claim = UI claim from a person who filed a claim in the past year, got a job, then lost their job.
Work Share, PUA, and the Trade Act Program are specific unemployment insurance programs.

**Average wait times reflect the average time for the first call being answered. We have been making many changes to
our phone systems, providing new numbers, adding more capacity, and more. We are validating our reports are still
showing the correct information with all of those systems changes having been made.