

UNEMPLOYMENT CLAIMS PROGRESS

AS OF 10/30/2020

Regular Unemployment Claims Progress

Total number of claims received between March 15 and October 24:

593,300

-Comparison to previous time last year: **85,800**

Total number of people paid: **378,701**

Claims processed to date: **99%**

Claims remaining to be processed: **1,096**

Percent of claims processed since Project Focus 100 began: **100%**



Pandemic Unemployment Assistance (PUA) Claims Progress

Total number of claims received: **197,106**

Claims entered in system: **138,104**

Number of people paid 'PUA': **69,754**

Number of people paid 'Regular UI': **41,633** ✓

FOCUS PUA number of claims at start: **70,000**

(Completed August 4)*



Note: Updated weekly on Wednesdays.

**\$5.4
BILLION**

Benefits paid to Oregonians March 15-October 24

Regular Unemployment = \$1.7 billion

PUA = \$296 million (without FPUC)

PEUC = \$149 million

DUA** = \$114,000

CARES Act extra \$600/week = \$2.8 billion

Work Share = \$69 million

LWA = \$330 million



**47
MINUTES**

Average call wait time*** on October 29 on regular unemployment and PUA hotlines



513%

Increase in phone calls answered after **Project Focus 100** launch

May 28 = 524 calls answered

October 29 = 3,211 calls answered



1000%

Increase in OED staff between March 15 and August 18

March 15: 100 employees processing unemployment claims

August 18: 1,100 employees processing unemployment claims



8.0%

September 2020 Oregon unemployment rate



Initial claim = unemployment insurance (UI) claim from a person who has not filed for UI benefits in the past year.
Reopened claim = UI claim from a person who filed a claim in the past year, became unable to look for work, then began looking for work again.
Additional claim = UI claim from a person who filed a claim in the past year, got a job, then lost their job.
Work Share, PUA, and the Trade Act Program are specific unemployment insurance programs.

***Average wait times reflect the average time for the first call being answered. We have been making many changes to our phone systems, providing new numbers, adding more capacity, and more. We are validating our reports are still showing the correct information with all of these systems changes having been made.

*On August 4, OED reached the 70,000 target of processing all remaining claims

**DISASTER UNEMPLOYMENT ASSISTANCE (DUA) APPLICANTS

Total number of DUA claims received: 306

Valid claims: 124

Total number of people paid: 101

unemploymentoregon.gov