

Gambling Helpline Tracking Log
Month Of June 2021

| Category Of Caller | 1ST WEEK | 2ND WEEK | 3RD WEEK | 4TH WEEK | 5TH WEEK | TOTAL |
|---|-----------|-----------|-----------|-----------|----------|------------|
| Gambler Seeking Treatment | 8 | 7 | 3 | 9 | 1 | 28 |
| Gambler Seeking Info Only | 0 | 0 | 0 | 2 | 0 | 2 |
| Gambler Seeking GA | 0 | 0 | 0 | 0 | 0 | 0 |
| Gambler Just Wants To Talk | 1 | 0 | 0 | 0 | 0 | 1 |
| Admin Reasons | 4 | 3 | 3 | 2 | 0 | 12 |
| SO Seeking Treatment | 0 | 1 | 0 | 0 | 0 | 1 |
| SO Seeking Info Only | 0 | 0 | 0 | 0 | 0 | 0 |
| SO GA/Gam Anon | 0 | 0 | 0 | 0 | 0 | 0 |
| SO Just Wants To Talk | 0 | 0 | 0 | 0 | 0 | 0 |
| Admin Reasons | 0 | 1 | 0 | 0 | 1 | 2 |
| Other Family Seeking Treatment | 0 | 1 | 0 | 1 | 0 | 2 |
| Other Family Seeking Info Only | 0 | 0 | 0 | 0 | 0 | 0 |
| Other Family Seeking GA/GAMANON | 0 | 0 | 0 | 0 | 0 | 0 |
| Other Family Just Wants To Talk | 0 | 0 | 0 | 0 | 0 | 0 |
| Admin Reasons | 1 | 0 | 0 | 0 | 0 | 1 |
| Friend Seeking Treatment | 0 | 0 | 0 | 0 | 0 | 0 |
| Friend Seeking Info Only | 0 | 0 | 0 | 0 | 0 | 0 |
| Friend Seeking GA/GamAnon | 0 | 0 | 0 | 1 | 0 | 1 |
| Friend Just Wants To Talk | 0 | 0 | 0 | 0 | 0 | 0 |
| Admin Reasons | 0 | 0 | 0 | 0 | 0 | 0 |
| Lottery Results | 10 | 6 | 2 | 12 | 1 | 31 |
| GA Information | 0 | 0 | 0 | 0 | 0 | 0 |
| Agency Calling | 1 | 0 | 1 | 1 | 0 | 3 |
| GA Calling | 0 | 0 | 0 | 0 | 0 | 0 |
| Wrong number/Hang-up | 38 | 35 | 35 | 34 | 4 | 146 |
| Other (please Specify) | 7 | 9 | 3 | 2 | 0 | 21 |
| TVG or Casino Reservations | 6 | 9 | 13 | 3 | 2 | 33 |
| TOTAL | 76 | 72 | 60 | 67 | 9 | 284 |
| GAT Referrals Given | 12 | 14 | 9 | 18 | 3 | 56 |
| # People Referred To Treatment | 8 | 10 | 3 | 10 | 1 | 32 |
| Connected Directly To Agency | 1 | 1 | 0 | 0 | 0 | 2 |
| Confirmed Appt. With Agency | 1 | 1 | 0 | 0 | 0 | 2 |
| Permission to call back 72 hour | 1 | 1 | 0 | 1 | 0 | 3 |
| Successful 72 Hour Call Back | 1 | 1 | 0 | 0 | 0 | 2 |
| Permission For Second 72 Hour Call Back | 0 | 0 | 0 | 0 | 0 | 0 |
| Successful Second 72 Hour Call Back | 0 | 0 | 0 | 0 | 0 | 0 |
| Spanish-Speaking Callers | 3 | 1 | 0 | 1 | 0 | 5 |
| Number Of Suicidal Callers | 0 | 0 | 0 | 0 | 0 | 0 |
| # People Referred To GA | 0 | 0 | 0 | 1 | 0 | 1 |

GAT REFERRALS: BAKER=1 CLACKAMAS=1 CLATSOP=1 COOS=1 DESCHUTES=2 HOOD RIVER=1 JACKSON=1 JOSEPHINE=1 LANE=6 LINCOLN=1 MALHEUR=1 MARION=4 MULTNOMAH=1 TILLAMOOK=1 WASHINGTON=10 YAMHILL=1 GEAR=21 =55

AGENCY REFERRALS: (1) MERIDIAN (EUGENE)=6 (4) ADAPT=1 (5) ADDICTION RECOVERY CENTER=1 (6) BRIDGEWAY=4 (9) CLATSOP BEHAVIORAL HEALTH=1 (14) BEST CARE BEND=2 (15) GEAR=21 (16) OPTIONS FOR SOUTHERN OREGON=1 (18) LIFEWAYS=1 (19) LINCOLN CITY CLINIC=1 (22) MID-COLUMBIA CENTER FOR LIVING=1 (27) TILLAMOOK FAMILY COUNSELING=1 (28) LIFEWORKS NW (BEAVERTON)=4 (29) LIFEWORKS NW (HILLSBORO)=6 (33) YAMHILL CO HEALTH& HUMAN SVCS.=1 (36) CASCADIA (CLACKAMAS)=1 (48) BLUE MOUNTAIN ADDICTIONS=1 (52) LEWIS & CLARK=1 (63) NEW HORIZON=1 =56

GA: MARION=1=1

(#5) OTHER: A)OUT OF STATE CALLERS=4 B)PRANKS=4 C)SEEKING MENTAL HEALTH=7 D)IRRATE CALLER=3 E)SEEKING A&D=5 =23

| HOURS | 1-3 | 3-6 | 6-9 | 9-12 | 12-15 | 15-18 | 18-21 | 21-24 | TOTAL |
|----------|-----|-----|-----|------|-------|-------|-------|-------|-------|
| 1ST WEEK | 2 | 1 | 13 | 14 | 12 | 15 | 14 | 5 | 76 |
| 2ND WEEK | 7 | 2 | 8 | 15 | 13 | 6 | 14 | 7 | 72 |
| 3RD WEEK | 2 | 1 | 7 | 10 | 13 | 15 | 12 | 0 | 60 |
| 4TH WEEK | 5 | 0 | 11 | 10 | 10 | 16 | 10 | 5 | 67 |
| 5TH WEEK | 0 | 0 | 2 | 4 | 3 | 0 | 0 | 0 | 9 |
| TOTAL | 16 | 4 | 41 | 53 | 51 | 52 | 50 | 17 | 284 |

33 # OF REFERAL TO TREATMENT
 6 # OF LIVE CHATS
 20,446 # OF WEB PAGE HITS
 4 # OF SMS/TEXT
 0 # OF GAM TALK