

Gambling Helpline Tracking Log
Month Of July 2021

Category Of Caller	1ST WEEK	2ND WEEK	3RD WEEK	4TH WEEK	5TH WEEK	TOTAL
Gambler Seeking Treatment	4	2	5	3	6	20
Gambler Seeking Info Only	0	0	0	1	0	1
Gambler Seeking GA	3	0	0	0	0	3
Gambler Just Wants To Talk	0	0	0	1	0	1
Admin Reasons	8	1	3	3	1	16
SO Seeking Treatment	0	0	0	0	2	2
SO Seeking Info Only	0	0	0	0	0	0
SO GA/Gam Anon	0	0	0	0	0	0
SO Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	0	0	0	0
Other Family Seeking Treatment	0	0	1	2	0	3
Other Family Seeking Info Only	0	0	0	0	0	0
Other Family Seeking GA/GAMANON	0	0	0	0	0	0
Other Family Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	1	0	0	1	0	2
Friend Seeking Treatment	0	1	0	0	0	1
Friend Seeking Info Only	0	0	0	0	0	0
Friend Seeking GA/GamAnon	0	0	0	0	0	0
Friend Just Wants To Talk	0	0	0	0	0	0
Admin Reasons	0	0	1	0	0	1
Lottery Results	11	14	9	3	5	42
GA Information	0	1	0	0	0	1
Agency Calling	1	0	1	0	0	2
GA Calling	0	0	0	0	0	0
Wrong number/Hang-up	16	17	11	18	9	71
Other (please Specify)	8	10	6	2	2	28
TVG or Casino Reservations	1	5	5	2	3	16
TOTAL	53	51	42	36	28	210
GAT Referrals Given	5	3	6	6	12	32
# People Referred To Treatment	4	3	6	5	8	26
Connected Directly To Agency	0	0	0	0	1	1
Confirmed Appt. With Agency	0	0	0	0	1	1
Permission to call back 72 hour	0	0	3	3	5	11
Successful 72 Hour Call Back	0	0	0	0	1	1
Permission For Second 72 Hour Call Back	0	0	0	0	0	0
Successful Second 72 Hour Call Back	0	0	0	0	0	0
Spanish-Speaking Callers	1	0	2	3	3	9
Number Of Suicidal Callers	0	0	0	0	0	0
# People Referred To GA	0	0	0	0	0	0

GAT REFERRALS: CLACKAMAS=2 CLATSOP=1 COOS=2 DESCHUTES=1 DOUGLAS=2 HOOD RIVER=1 JOSEPHINE=1 LANE=3 LINCOLN=1 MARION=3 MULTNOMAH=5 WASHINGTON=6 GEAR=4 =32

AGENCY REFERRALS: (1) MERIDIAN (EUGENE)=3 (3) ADAPT=2 (4) ADAPT=2 (6) BRIDGEWAY=3 (7) CASCADIA (SE 43RD)=1 (9) CLATSOP BEHAVIORAL HEALTH=1 (14) BEST CARE BEND=1 (15) GEAR=4 (16) OPTIONS FOR SOUTHERN OREGON=1 (19) LINCOLN CITY CLINIC=1 (22) MID-COLUMBIA CENTER FOR LIVING=1 (28) LIFEWORKS NW (BEAVERTON)=2 (29) LIFEWORKS NW (HILLSBORO)=3 (36) CASCADIA (CLACKAMAS)=2 (38) IN ACT=4 (80) SOLUTIONS- SPANISH ONLY=1 =32

GA: =0=0

(#7) OTHER: A)OUT OF STATE CALLERS=2 B)PRANKS=6 C)SEEKING MENTAL HEALTH=6 D)NATIONAL SUICIDE HELPLINE=1 E)IRRATE CALLER=7 F)SEEKING A&D=2 G)DISORIENTED CALLER=5 =29

HOURS	1-3	3-6	6-9	9-12	12-15	15-18	18-21	21-24	TOTAL
1ST WEEK	5	2	13	9	6	5	7	6	53
2ND WEEK	10	4	3	12	6	3	5	8	51
3RD WEEK	5	1	2	13	9	3	4	5	42
4TH WEEK	3	0	10	10	10	0	1	2	36
5TH WEEK	1	0	3	8	4	5	2	5	28
TOTAL	24	7	31	52	35	16	19	26	210

26 # OF REFERAL TO TREATMENT

12 # OF LIVE CHATS

22,399 # OF WEB PAGE HITS

2 # OF SMS/TEXT

0 # OF GAM TALK